

THE VALLEYS.

healthwatch
North Lincolnshire

Name of care home RESPONSE TO EGV REPORT & MONITORING RECOMMENDATIONS FORM

- The Enter & View report provided is factually accurate and I consider it to be ready to be published by Healthwatch North Lincolnshire.
- I would like to correct the following in-accuracy included in the report (continue on a separate sheet if required):

What has changed as a result of the Healthwatch visit?

- Slips, trips & falls training booked for 08/02/19.
- Handing out 'Get up & Go' to residents.
- Falls Analysis updated for 2019 to include if a fall witnessed or not.

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Recommendations made January 2019	What action will be taken? If no action will be taken why not?	How will you monitor the action?	Timescale for the action
<ul style="list-style-type: none"> • Falls specific training should be made mandatory, and should be hands on and relevant to the needs of the residents within the unit. 	Slip, trips & falls training course	External trainer	Taking place 08/02/19
<ul style="list-style-type: none"> • The position of call bells in bathrooms should be reviewed to ensure they are easily reached by residents using the facilities. 	Consider moving Call Bells nearer to toilet.	Home Development Plan.	On-going
<ul style="list-style-type: none"> • Management should ensure that the door to the sluice and the service areas are locked for safety. 	Walk rounds to continue throughout the day, to check doors are locked.	Document & ensure senior staff monitor this.	
<ul style="list-style-type: none"> • A review needs to be undertaken of the cleaning and ventilation of the EMI Unit and action taken to bring the air quality up to the standard of the rest of the building. 	Replace carpet to vinyl in corridor.	Walk rounds now highlight no smell on EMI Suite	Completed Jan'19.
<ul style="list-style-type: none"> • Basic information to be provided and communicated to residents about how they can self reduce their risk of falls. The Chartered Society of Physiotherapists in partnership with SAGA have produced a patient friendly guide that could be used: <small>'Get up and Go' - a guide to staying steady https://www.csp.org.uk/system/files/get_up_and_go_0.pdf</small> 	Cascade this document to residents within the home.	Ensure this is documented in Care Plan.	A.S.A.P.