

RANDOLPH House Action Plan- Responsive

| | Randolph House | Health Watch Report Action Plan. | | |
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| | Findings | Actions Needed | By Whom | By Date |
| 1 | <ul style="list-style-type: none"> A more robust system for recording the cause of falls and injuries as a result of a fall should be implemented. | <p>Monthly analysis completed each month to assessment severity of falls. Completed by the home manager</p> <p>All accident incidents are recorded on electronic system Datix – Written copies kept in managers office. Detailing action taken.</p> <p>131 falls identified in the last 12 months. These are accident and incidents. 89 of which were no injuries sustained, from further analysis 3 safeguarding's were sent in month July / August.</p> <p>New manager has been in post since November 2018 so cannot comment on previous managers actions taken.</p> | Manager | Ongoing Monthly |
| 2. | <p>The care home should consider installing handrails on the ground floor along the corridors where possible.</p> <p>Signs to direct residents to bathrooms / dining rooms and communal areas.</p> | <p>At present we have not identified concerns with resident's sustaining falls in corridors.</p> <p>Handrails to be considered when identified concerns arise.</p> <p>Administrator to design signs appropriate</p> | <p>Manager</p> <p>Administrator</p> | <p>Assess monthly</p> <p>30/12/2018</p> |
| 3. | All members of staff should undertake training specific to falls prevention and | 81% of staff currently trained in moving and handling. Further training booked for 20 th December. | Manager | 30/12/2018 |

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| | management. | Falls prevention training booked on completion medication training. Through – prospect training | | 12 Weeks from date of commencement |
| 4. | Care workers should be encouraged to contribute to resident’s assessment and care planning, and system should be | Care assistants are encouraged to read care plans Seniors complete evaluations monthly. Resident of the day to be implemented January 1 st . Seniors will be encouraged to involve care assistants during each process. Home manager will | Seniors Care assistants | Daily commencing from January 1 st . |
| 5. | A review of all equipment used by residents should take place to ensure that it is appropriate and correct size, and are being used safely. | We at Randolph house do not assess resident’s for equipment. We refer resident’s, to the falls team who then assess resident’s mobility and supply with correct equipment required. | Professional Falls team | When required |
| 6. | The home should consider mobile alarms to allow resident’s - to enjoy the outdoor space without fear of not being able to ask for help. | Home manager has implemented that one staff member remains around the lounge area – leading to the outside enclosed garden. Resident’s will be able to access help as required promoting independence outside. To date Resident’s currently have not requested to sit outside due to the cold weather. | Senior staff allocate staff appropriate to resident’s safety needs. | Daily |
| 7. | Mechanisms to be put into place to ensure that appropriate learning from a falls incident can be | Dependency tool is completed each month to calculate staffing hours. After new admission – dependency tool recompleted to assess the staffing levels. | Manager / Senior | After accident / incident Manager to review |

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| | applied across the care home and at staffing levels. | Lessons learned - form devised – To be completed after incidents. Post falls protocol with body map / check list and 24 -48 hours observation log . | | monthly in line with monthly analysis. |
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