

Falls Report response from North Lincolnshire Council – received 4/6/19

Recommendation 1

All staff within care homes should undertake specific falls prevention training. This training should be delivered face to face and cover both theoretical and practical elements. Training should be offered on induction and refreshed at regular intervals. Adherence, appropriateness and consistency in delivery across all homes could be achieved by the Local Authority and CCG co-commissioning local training provision.

Response-

As part of our continuing partnership working with the CCG, we will address this issue, and make this training available for all regulated service providers including homecare service. A face to face training session regarding falls was delivered at our Proud to Care conference held on 4th April, which was attended by care staff. We shall look to expand on this training to reach a wider audience.

Recommendation 9

As part of a review of care home contracts, commissioning teams should consider including specific KPIs around falls in care homes to ensure robust quality monitoring. This should include;

a. Mandatory requirement for staff to be trained in falls prevention and management which should be evidenced by the care home.

Response

This will be included within the refresh of the Care Home contract as a requirement. This shall also be considered for inclusion within our Provider Support Framework visits.

Recommendation

b. Specific requirements for the evidence of the recording of falls, including the cause of the fall, the outcome and evidence of learning from falls to be provided at Provider support visits.

Response

This shall also be considered for inclusion within our Provider Support Framework visits when this is revisited with the provider task and finish group, and evidence that this has been undertaken shall be requested when a Provider Support visit is undertaken.

Recommendation

c. Appropriate and evidence based physical activity sessions should be offered on a regular basis to all residents and should be provided by a trained professional.

Response

This is checked when undertaking Provider Support Visits, however we will review this in light of the report findings.

Recommendation 10 - As part of contract monitoring, commissioning teams should also ensure care homes are continuously adhering to the recommendations within this report.

Response

As part of the Provider Support Framework visits, the team will check that providers are adhering to the recommendations of this report.