

What matters to you about local health and care services? Share your experiences, comments or concerns with us so we can ensure the services you use know what they need to do to improve.

Which service(s) would you like to tell us about?

Tell us about your experience

Please provide as much details as possible: who was involved, how it effected you etc.

When did it happen? Month/year

Overall feeling about this experience ✓

Positive Negative Mixed

Are you giving feedback as an: ✓

Individual

Relative or friend

Carer

Professional

Other

Would you like us to contact you? ✓

Yes No

Contact information (your details will remain confidential and anonymous).

Name _____

Phone _____

Email _____

1st line of address _____

Post code _____

Would you like to receive our newsletters?

Yes No

Please attach additional page if needed

Optional information:

Age: Gender: Ethnicity: Sexual orientation:

Do you have a disability? Yes No Religion: Where do you live:

We will use the information you provide to help us look at the quality of local health and social care services. We will produce summary reports of all the views we receive, which we may sometimes share with other public bodies to assist them in performing their own duty to improve local services. We will not share your personal information without your permission.

All information will be handled and shared in accordance with the General Data Protection Regulation (GDPR) 2018. We will take all necessary steps to ensure that your information is treated securely.

Full details of our privacy policy are available on our website www.healthwatchnorthlincolnshire.co.uk



You can return this form to us via freepost: **HWNL FREEPOST**



Healthwatch NL is the independent consumer champion for health and social care locally. We listen to what people like about services and what could be improved. We use our statutory powers to ensure the peoples voice is strengthened and heard by those who commission, deliver and regulate health and care services in North Lincolnshire.

Our mission is to gather, publicise and escalate views about people's experiences of health and social care services locally in order to inform and improve the access to, and experience of these services throughout North Lincolnshire.

Healthwatch North Lincolnshire Hub

Our hub is based within the Ironstone centre building on West Street in Scunthorpe.

You can pop in to chat to us about issues relating to health and care services within North Lincolnshire.

Our team of dedicated volunteers will be on hand to listen to your comments and concerns and empower you to get the best out of your local services. Find out more on our website.

healthwatch Hub

North Lincolnshire



Healthwatch North Lincolnshire Partnership

Let's work together

If you are an organisation and would like to work with us to help improve the health and social care services in North Lincolnshire, we would love to hear from you. Our partnership has been set up so we can all work together with local health and care organisations to bring about effective and lasting change to benefit our local population. Visit our website or contact us to find out more: **01724 844986**

Find out more: www.healthwatchnorthlincolnshire.co.uk



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#ShareYourCareNL